

MHIMA 2010 Annual Meeting Speaker Biographies

Alexson	Alayna	Alayna Alexson, RHIA, joined SISU and the Northern Minnesota Network in 2008 as a Clinical Analyst Intern and is now providing support full time as a Clinical Systems Support Specialist for 21 FQHC clinics. She graduated in May of 2009 from The College of St. Scholastica with a bachelor of science degree in HIM and a minor in Computer Information Systems. She passed her RHIA credentialing exam in September 2009. Alayna's core projects for the network's clinics revolve around implementation and maintenance of a medical and dental EMR.
Barry	Sean	Sean Barry is a senior data recovery engineer with Kroll Ontrack. With over 10 years in the Data Recovery business group, Sean has experience and expertise in providing clients with technology-driven recovery solutions for computer data disasters. He also serves as a training coordinator and has published numerous articles to help businesses, consumers, and government entities understand data loss and the solutions for data recovery. Sean has been selected to speak at numerous events, including last year's MHIMA conference.
Bower-Jernigan	Patricia	Patricia Bower-Jernigan, RHIA, is the director of system-wide hospital coding for Allina's 11 hospitals. She directs the 128 inpatient and outpatient coding staff plus a team of nurses for documentation education and charging opportunities, promotes effective use of data for quality assessment and improvement of customer services and clinical outcomes. She has over 25 years experience with coding, HIM and consulting the RCI processes. She has been a college educator for ICD-9-CM, CPT coding and medical terminology. Ms. Bower-Jernigan has been a member of the Editorial Advisory board, AHA Central Office on ICD-9-CM Coding Clinic from 2007-2009. She continues to participate in the AHA ICD-10 Advisory Task Force. In 2009, Patricia became an editor along with her team from Allina, publishing their first book on <i>ICD-9-CM and POA Coding Mentor</i> . They are dedicated in guiding new coders in becoming more efficient in mastering the coding process.
Callahan	Michelle	Michelle Callahan, RN, BSN, CCDS, has more than 10 years of acute care hospital and clinic nursing experience, in a variety of clinical specialties ranging from Neurology/Neurosurgery and Cystic Fibrosis to OB/Post-Partum. She has been working in Clinical Documentation Improvement since 2005 when, as a Clinical Documentation Specialist, she helped to pioneer the program at Hennepin County Medical Center. She has been the Lead/Supervisor of the DCIP program at HCMC since February 2008. She has also coordinated the creation of a local chapter of ACDIS in Minnesota.
Chelf	Vicki	Vicki Chelf, RHIT, CCS, is a coding quality reviewer at Mayo Clinic in Rochester. She has very diverse coding experience and has been at Mayo since 1985. Her specialty areas are Cardiology, GI medical and surgical, Cancer coding, and OB. Prior to Mayo, she worked as a Tumor Registrar for five years. She's currently on the Coding Quality Team at Mayo.

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		Vicki is a member of MHIMA's Coding Roundtable Committee and its Annual Meeting Committee.
Dietz	Mark	Mark Dietz, RHIA, is a healthcare management consultant, who has worked at over 350 health-related facilities throughout the US, Canada, Europe and Asia. He specializes in registration, health information management, patient accounting, case management and quality management operations with an emphasis in APC/DRG documentation, coding and data quality, compliance programs, electronic health record planning/implementation and charge master coding and reimbursement. Mr. Dietz has previously been a Partner/Director of Healthcare Consulting for Deloitte & Touche in Minneapolis; Director of Marketing and Data Base Management for the Hospital Utilization Project in Pittsburgh; Instructor in the HIM Program at the University of Pittsburgh; and Manager of Hospital Information Services at Illinois Masonic Medical Center in Chicago. He has given numerous presentations and has written over 20 articles for AHIMA, AHA, AMA and HFMA. He is currently on the Board of Directors of AHIMA and previously co-chaired the AHIMA Foundation board. He has been actively involved for the last 30 years as a board member and delegate director for MHIMA and has served on numerous AHIMA committees including Past Chair of AHIMA's HOD Workgroup. He is a recipient of the MHIMA's Distinguished Member award.
Dougherty	Michelle	Michelle L. Dougherty, MA, RHIA, CHP, is a Director in Practice Leadership for AHIMA. In her role as director, Dougherty provides professional expertise, industry leadership and advocacy on health information issues including the legal EHR, e-discovery, record management, HIT standards, health information exchange, and personal health records. Dougherty serves as director, manager or facilitator for a number of projects and government contracts. She represents AHIMA and the HIM profession at HL7 and on the HER Technical committee where she currently serves as co-facilitator of the HL7 Legal EHR Workgroup, developing the Records Management standard. Dougherty is a frequent speaker and an award-winning author.
Dowling	Alan	Alan Dowling, MS, MCS, PhD, became AHIMA's CEO in 2010. He has served as president of Global Health Associates LLC and as adjunct professor of information systems at Case Western Reserve University. He also served as executive director of the Center for Health Innovation for Noblis, Inc., and has participated in numerous HIT-related committees, task forces, and work groups, nationally and internationally.
Ellingson	Janine	Janine Ellingson, RHIT, received her HIT degree from Ridgewater College in 1999 and her RHIT certification in 1999. She has been attending St. Scholastica since approximately 2002 to complete her BA degree in HIM with a graduation date of June 2010. She is the Health Information Manager at the Swift County-Benson Hospital in Benson, MN. She also plays the roles of Medical Staff Services Coordinator and HIPAA Privacy Officer. She has worked at this hospital

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		for approximately 9.5 years as a coder with multiple other roles within the department. She's been in the manager role for almost a year. She's also been on the MHIMA annual meeting committee for the past two years.
Gaarder	Carolyn	Carolyn Gaarder, MLA, RHIA, is the Program Director of a distance HIT program at MN State Community and Technical College with an office in Moorhead. She's worked in several hospitals and clinics in MN prior to her current position. Carolyn states that graduations are an instructor's greatest joy. She also enjoys volunteering with MHIMA where she's the current president of Region C and co-coordinator of the PHR initiative, and at AHIMA where she's a member of the Commission on Certification. Is she ever going to retire? The answer is "no" but she hopes to go part-time when plans are set to implement ICD-10 into the program curriculum.
Gilbertson	Deborah	Deb Gilbertson, RHIT, is an Outpatient Coder at Hennepin County Medical Center in Minneapolis. She started her career in the Coding Program at Anoka Technical College and then continued on with the HIT program. She took the RHIT exam last year which gave her another stepping stone on the path of her HIM career. Currently working for one of the largest healthcare facilities, Deb feels fortunate to continue to learn more as technology evolves within the healthcare field. She enjoys the challenges of each day in what she's doing, and continues the pursuit of advancing her career through being a student at The College of St. Scholastica. She has a vision of completing her RHIA education in the near future.
Hagedon	Meghan	Meghan Hagedon, RHIA, graduated from The College of St. Scholastica with a Bachelor of Science degree in HIM. She is currently working at Riverwood Health Care Center, Aitkin, in the Information Technology Department as a Clinical Informatics Specialist. She has been actively working on implementing a Record Locator Service in her facility. She is also on the Core Team for updating Riverwood to a Certified Electronic Medical Record to meet ARRA and HITECH standards. Meghan is also a member of MHIMA's Annual Meeting Committee.
Hill	Terry	Terry J. Hill, MPA, is the executive director of the MN Center for Rural Health. In his position, he's responsible for Rural Health Policy, Rural Health Quality and Performance Improvement, and the Rural Health Network Development. He directs the Rural Hospital Performance Improvement Project and directs the Technical Assistance and Services Center (TASC) for the Medicare Rural Hospital Flexibility Program.
Ingvallson	Michelle	Michelle has worked in healthcare for the past 18 years, holding a variety of positions at Fairview and CM Information Specialists before joining Minnesota Gastroenterology, PA, where she is the HIM Manager and serves on the HIPAA Workgroup. She has a bachelor of science in business management and is currently working towards being certified in CHPS through AHIMA. She co-chairs MHIMA's project team on Personal Health Records.

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Johns	Shari	Shari Johns, RHIA, CCS, Outpatient Coding Supervisor for Allina Hospitals & Clinics. Shari obtained her AAS degree from Anoka-Hennepin Technical College in 1995. She attained her RHIT credential later that same year. In 2001, she attained the CCS credential. To achieve her life-long educational goal of getting her bachelor's degree, Shari returned to college and received a BS degree in Health Care Management. In 1995, Shari began working at Allina's Mercy Hospital as an outpatient coder. In 1999, she accepted a newly created position of outpatient coordinator for Mercy Hospital and then in 2007, served as coordinator for both Mercy and Unity Hospitals. In 2008, Shari became one of the three system-wide outpatient coding supervisors. In addition to working for and with all of Allina's outpatient coders, she has 17 direct reports. Shari has also served on various committees and groups, including being a super-user for Mercy and Unity's EMR implementation.
Kennedy	James	James Kennedy, MD, CCS, is a managing director with FTI Healthcare in Atlanta and a practice leader for their Clinical Documentation and Coding Integrity service line. Having co-authored the books, <i>Severity Adjusted DRGs – An MS-DRG Primer</i> and <i>The Physician Query Handbook</i> as well as the "minute for the Medical Staff" in <i>HCPros' Medical Records Briefings</i> , Dr. Kennedy and FTI work to bridge the gap between providers and coders in their mutual pursuit of ICD-9-CM data quality. He received his AHIMA designation as a Certified Coding Specialist in 2001 and supports AHIMA's mission of ethical and compliant coding. His clinical experience includes an office, hospital and nursing home practice in the Nashville area and presentations on data quality at physician "Grand Rounds" nationwide.
Kusy	Mitch	Mitch Kusy, PhD, an international consultant, has headed leadership development in several organizations including American Express Financial Advisors. He is a full professor in the Ph.D. Program in Leadership & Change at Antioch University, a 2005 Fulbright Scholar in International Organization Development, and the 1998 Minnesota Organization Development Practitioner of the year. A visiting professor at the University of Auckland, he has written five books on leadership. His book, <i>Fast Forward Leadership</i> , was the #3 best-selling business book in April, 2000. His most recent book (co-authored with E. Holloway) is <i>Toxic Workplace! Managing Toxic Personalities and Their Systems of Power</i> .
Lee	Henry	Henry Lee is the Vice-President of Vaughn-Lee & Associates, a human resources consulting firm that helps organizations build more effective and productive work groups. Henry has an extensive corporate background in HR management with Fortune 500 companies in various industries including Honeywell, Green Giant and The Pillsbury Company. His 25-year corporate background includes management of HR in the functions of employment, compensation, affirmative action, management development, employee relations and

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		<p>personnel research. Henry's focus in the area of diversity has taken him to many Fortune 500 companies including 3M, Coca Cola Enterprises, American Express, Cargill, The St. Paul Companies, and General Mills on a number of diversity projects. In addition, he is a member of several professional development and community service organizations. He holds a degree in Industrial Psychology and Education from Morehouse College in Atlanta, Georgia.</p>
Leithe	Joni	<p>Joni Leithe, MS, MPM, RHIT is transitioning into health information management from her previous 18-year career in government finance where she held a variety of positions in state and local government and consulting. She is an enthusiastic supporter of MHIMA, currently serving as co-president of Region G, and volunteering with MHIMA's Revenue Cycle Management Education component of its strategic plan. She obtained an associate degree of applied science in HIM from St. Catherine University in 2009. She also holds a master of software systems degree from the University of St. Thomas and a master of public policy and management from Carnegie-Mellon University.</p>
Lincoln	Honalee	<p>Honalee Lincoln, RHIT, CCS-P is the lead DRG Coder at the VA Medical Center in Minneapolis. She's a member of MHIMA's Coding Roundtable Committee.</p>
Luthi-Terry	Stephanie	<p>Stephanie Luthi-Terry, MA, RHIA. She's worked in a variety of acute care and specialty settings. She's been employed with Allina Hospitals & Clinics for the past 11 years in HIM Operations, HIPAA operational lead for HIM, Excellian (EMR) Team Lead, and currently is Director, E-Him Business Solutions. E-HIM supports internal processes to leverage Allina's electronic technologies that includes a centralized approach to ROI, a consolidated approach to clinic concurrent scanning, responsibility for receiving, tracking and responding to RAC complex review requests and decreasing off-site record storage dependence by utilizing internal document management/imaging for historical/archival record storage and putting in place an active record retention and destruction strategy. She's a past MHIMA Delegate Director and is the current President of MHIMA.</p>
Malmgren	Colleen	<p>Colleen Malmgren, MS, RHIA, is the Director of Pricing and Corporate Charge Master at Fairview Health Services, in Minneapolis Minnesota. In addition to her position at Fairview, she is an adjunct professor at the College of St. Scholastica, where she teaches courses in revenue cycle improvement and Health Plans and Contracts. Previously, she served as director of HIMS and as a coding manager within the Fairview Health System, and was the HIM and Quality Management Director at a California-based healthcare facility. She's currently completing her second year as a Delegate Director for MHIMA. She's been a past president of MHIMA and long-time active member who has also received MHIMA's Distinguished Member award.</p>
Massa	Lawrence	<p>Lawrence (Lorry) Massa, MS, FACHE, has been the president of the Minnesota Hospital Association (MHA) since October</p>

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		2008. Prior to taking on his position at MHA, Massa spent 25 years in hospital operations as a hospital executive and CEO at health care organizations in South Dakota, Iowa and Minnesota. Massa also has significant public sector experience, having served as the Secretary of the South Dakota Department of Health under Governor William J. Janklow. Massa earned a bachelor's and master's degree in business from the University of South Dakota and Iowa State University, respectively. He is a Fellow in the American College of Healthcare Executives.
Miller	Katie	Katie Miller, MA, RHIA has her bachelor's and master's degree in HIM. Since 2001, her jobs have included Records Technology Manager, Electronic Health Records Analyst and most recently the Director of HIM at Hennepin County Medical Center in Minneapolis. Her work as an EHR analyst during the conversion to the electronic medical record included the build for the electronic query process for the Clinical Documentation Improvement Program (CDIP). Katie was hired as the Director of HIM in early 2008 and was tasked with the revitalization of the CDIP to ensure a financial benefit was being achieved. Her key skills include technology implementation, change management, key partnership development and results-driven leadership.
Mortenson	Jodie	Jodie Mortenson, RHIT, Inpatient Coding Manager for Allina Hospitals & Clinics, obtained her RHIT after completing a HIT program at Eau Claire Technical College in Wisconsin. She obtained her bachelor of arts from The College of St. Scholastica in 2007. She has worked at various hospitals in various HIS and Coding roles beginning in 1995. This includes Operations and Transcription at Luther Hospital, Eau Claire; Quality Department at St. Mary's, Madison; Operations and Hospital Coding Management at Abbott Northwestern Hospital, and Hospital Coding management for Allina Systems. In her roles at ABN and Allina, she has managed an EMR (EPIC) implementation as well as an MS-DRG clinical documentation improvement program. Jodie also has a second full-time job: mother of five!
Nold	Matt	Matt Nold, RHIT, obtained his RHIT after completing a HIT program at RCTC. He obtained his B.S. in Business Management from Cardinal Stritch University in 2007. Matt currently serves as a Data Management Specialist in HIMS at Mayo Clinic. He services as a compliance workgroup team lead and designs and oversees quality audits at Mayo Rochester. He previously served for five years as a coding specialist at Mayo Clinic and as Coding Manager for Aston Technologies.
Peterson	Jessica	Jessica Peterson, RHIT, Coding Education/Analyst at Allina Hospitals & Clinics, previously worked at Mayo Clinic. She started in clinic outpatient coding and moved into inpatient coding 3 years ago. She's been part of Mayo's Coding Quality Review team and has experience in auditing all areas of coding (inpatient, outpatient, clinic, CPT, E&M). She's been a co-chair of MHIMA's Coding Roundtable team since

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		March of 2009 and has created and presented Coding Roundtable presentations at MHIMA's annual meeting and at SEMHIMA's fall meeting.
Reynolds	Harry	Harry Reynolds is the Director of Health Plan Transformation at IBM in Durham, North Carolina. Previously, he was Vice-President and Information Compliance Officer at BCBS of North Carolina. Harry presented at AHIMA's 2009 national convention.
Rhodes	Harry	Harry Rhodes, MBA, RHIA, CHPS, CPHIMS, FAHIMA, is a Director of Practice Leadership for AHIMA. In his role as director, he services as a resource to AHIMA members, outside organizations, and the media on health information professional practice guidelines through articles, publications and consultations. Prior to joining AHIMA in 1996, he worked in education, consulting, quality assurance, utilization review and HIM management. He is Past-President of the Chicago Area HIM Association and the Oklahoma HIM Association. He's a recipient of the Illinois HIM Association's 2003 Professional Achievement Award and the 2003 Chicago Area HIM Association Distinguished Member Award.
Sanvik	Gina	Gina Sanvik, RHIA, is the Product Manager for HIM Solutions for QuadraMed Corporation, with a focus on Coding, Compliance and Abstracting products. Previously, Gina was worked in various regulatory and management roles in Coding and Compliance. She's a graduate of The College of St. Scholastica with a BA in HIM. She is a second year Delegate Director for MHIMA and the Key Focus Area Lead of MHIMA Coding Education and Coding Roundtables. She has actively participated in the AHIMA ICD-10 Think Tank, the ICD-10 Transition Coding Team, and ICD-10 Summit Advisory Committee. She has attended the AHIMA Academy for ICD-10 and has successfully completed the AHIMA Assessment for ICD-10 training. Gina is the 2010-2011 President-Elect of MHIMA.
Tobin	Carla	Carla Tobin, CCS, is the Coding Supervisor for Gillette Children's Specialty Healthcare for the past three years. Prior to that, she was a coding specialist at Gillette's, where their coding includes inpatient, surgical and hospital clinic coding, with a focus on children with disabilities and chronic conditions. Carla is the Co-Chair of the MHIMA Coding Education via Roundtables and the AAPC Collaboration, and a member of MHIMA's Annual Meeting Committee.
Tucker	Kim	Kim Tucker, RHIT, is a Coding Specialist for Mayo Clinic in Rochester. She's been there just over two years and works in Hospital Outpatient coding. She's also in school for Cancer Information Management and will be graduating in May. Kim is a member of the MHIMA Coding Roundtable Committee.
Tyacke	Linda	Linda Tyacke, RHIA, is an Instructor at St. Catherine University. She's also a member of MHIMA's Annual Meeting Committee.
Warner	Diana	Diana Warner, MS, RHIA, CHPS, is on the Professional Resource Practice Team with AHIMA. Diana has nearly 20 years' experience in HIM, and her career has included a

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		variety of healthcare settings to include physician practice, acute care hospitals, and other settings. She has been responsible for traditional HIM operations such as filing, record completion, and ROI. She's been involved in HIPAA privacy and security, implementation and management of an electronic medical record, and managing medical records in paper and multiple electronic environments. Diana has participated in AHIMA's Physician Practice Council and EHR Council and contributed to several tool kits and Journal articles. She's also a past-president of MHIMA.
Wells-Ulland	Myrna	Myrna Wells-Ulland, MS, RHIA, is the Executive Director of MHIMA. She earned a BA in HIM with a minor in management from The College of St. Scholastica, and a master's in health services administration from the College of St. Francis. Myrna retired from St. Luke's in Duluth as the Director of Clinic Operations and is a recipient of MHIMA's Distinguished Member award.
Wieland	LaVonne	LaVonne Wieland, RHIA, CHP, is the Director of Information Privacy at HealthEast Care System in St. Paul, MN. She has 30 years experience in the health information management profession. LaVonne has worked at multiple hospitals and physician offices in the metro area and west-central Minnesota and as a national health care management consultant. She is a past-president of MHIMA and has served on numerous committees for AHIMA and MHIMA. She is also a recipient of MHIMA's Distinguished Member award. LaVonne has presented at the state and national level on privacy issues.
Wood	Brenda	Brenda Wood, RHIT, CCS, CCS-P, is a Business Analyst with QuadraMed Corporation. Brenda is a member of MHIMA's Annual Meeting Committee and a co-chair of our 2009 Achieving Coding Excellence seminar, held in conjunction with AHIMA. She has presented on many occasions to our annual meeting audiences.